
**طراحی مدل مفهومی جهت سنجش الزامات تحقق
مدیریت کیفیت فراگیر در سازمان‌ها و ارتباط آن با
رضایت مشتریان**

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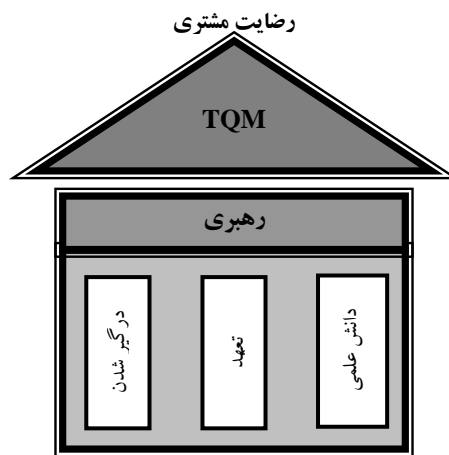
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					/	FSI ₂	
					/	FSI ₃	
					/	FSI ₄	
IN	/	d.f =	sig =	/	/	FIN ₁	IN
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TQM	/ d.f = sig =	/	/	FTQM ₁	TQM	
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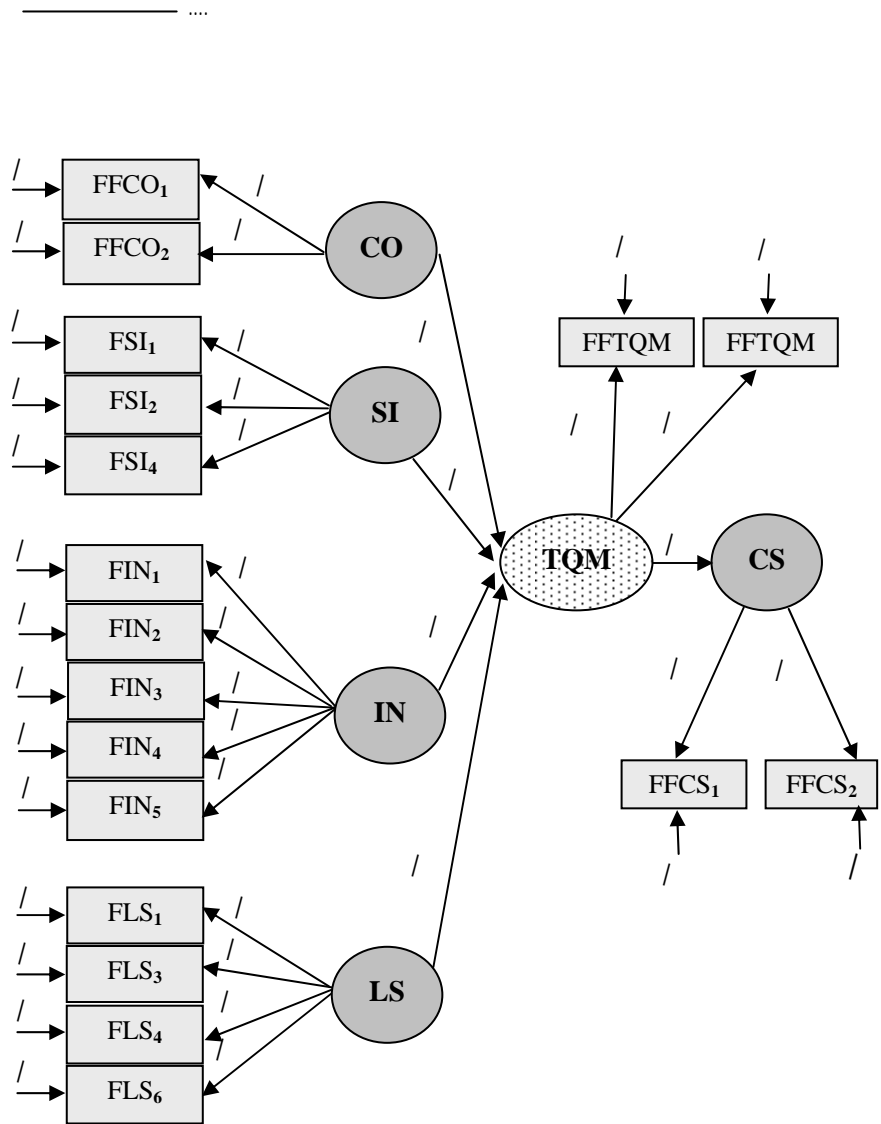
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LS	/ d.f= sig=	/	/	/		FFLS ₁ FFLS ₂ FFLS ₃ FFLS ₄	FLS ₁ FLS ₂ FLS ₃ FLS ₄ FLS ₅ FLS ₆	LS
TQM	/ d.f= sig=	/	/	/		FFTQM ₁ FFTQM ₂	FTQM ₁ FTQM ₂ FTQM ₃ FTQM ₄ FTQM ₅ FTQM ₆	TQM
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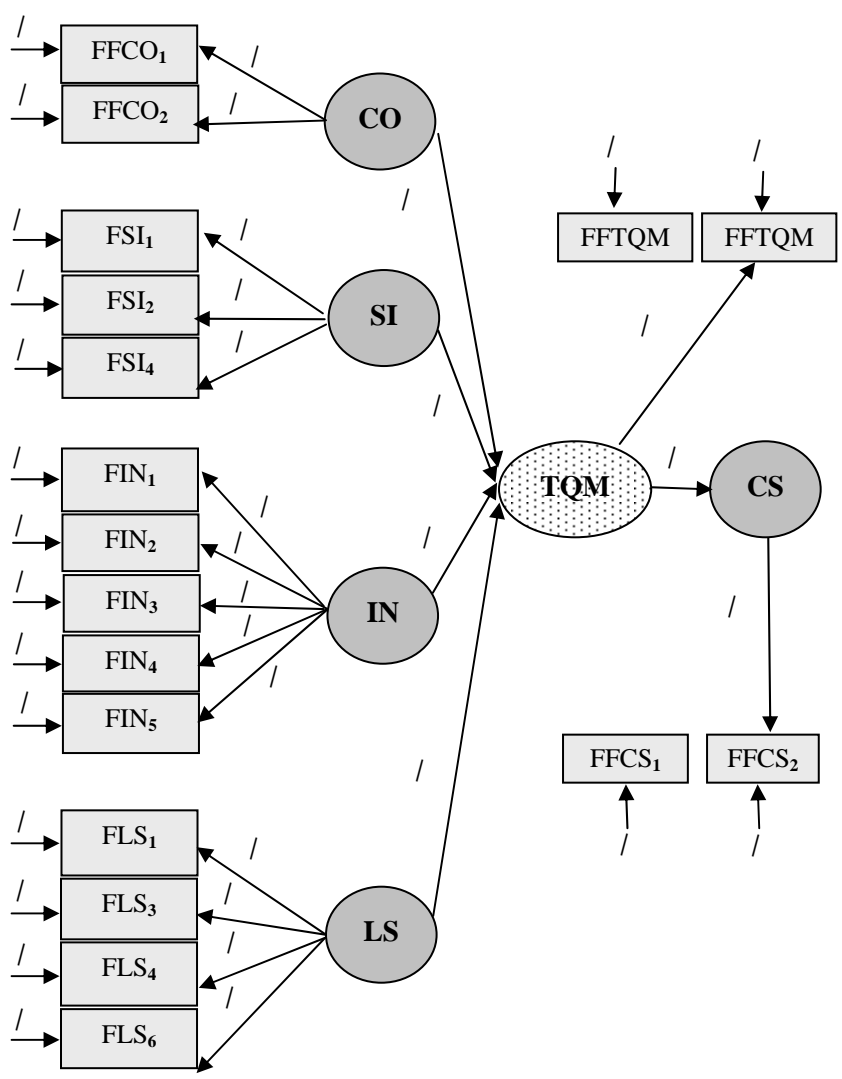
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